

Terms and Conditions

General

- Check-in time is 2pm Check-out time is 10am.
- All accounts must be paid in full on arrival.
- Please make arrangements with Reception if you are going to arrive outside opening hours 9am to 6pm mid-September to end April; and 9am to 5pm May to mid-September.
- Where you are eligible for a discount, only one can be applied for anyone booking.
- There is a minimum stay for all Christmas, Easter and long weekend bookings.
- Unless stated otherwise all tariffs are for up to 2 people per night.
- Reception must be notified of additional overnight guests.
- If you do not check-in on the nominated day of arrival and do not contact us to indicate, you are still coming your booking will be cancelled and accommodation can be re-let.
- Every effort is made to allocate you your preferred site/cabin but please note that we reserve the right to move you to alternative accommodation if it becomes necessary.
- All guests must adhere to the Park Rules (provided on arrival on the back of the park map). We reserve the right to terminate a booking if the Park Rules are broken.
- Any damage or breakages must be paid for.
- As we are situated in a National Park NO PETS ARE ALLOWED.
- As there are no streetlights in the park we recommend you bring a torch to use when onsite.
- All campfires must be in one of the fireplaces/fire pits provided. You cannot bring your own fire pits.
- Please note, only one car per site / cabin unless alternative arrangements are made with Reception.
- All linen is provided for Hillside / Hilltop & Parkview Deluxe cabins.
- Bed linen is provided for Park View cabins (please bring your own towels).
- A cleaning fee will be charged to your credit card if the cabin is not left in a clean and tidy state. This includes placing all rubbish in the garbage skip, empty the fridge, and wash and put away crockery and cooking utensils.
- Only drink water from "Rainwater suitable for drinking" taps. All other water points are bore water not fit for drinking.
- Beachcomber is within a National Park. Native animals are not to be approached or fed.

Deposits, Rescheduling and Cancellations

- We require a non-refundable deposit to be paid at the time of booking:
 - \$50 per site
 - One nights tariff for each cabin
- There are no charges for rescheduling your booking to sometime within 12 months, unless:
 - You are requesting the change less than 48 hours prior to your arrival in which case the deposit is forfeited.
 - The booking is for a period where we request payment in full prior to your arrival (included but not limited to peak period bookings) in which case:
 - Changes requested between the payment in full deadline and up to 30 nights prior to arrival: the deposit is forfeited but the payment balance is held in credit for a future stay within 12mths of your original cancellation.
 - Changes requested less than 7 nights prior to arrival: the full payment is forfeited, no funds held in credit.
- Where a booking is cancelled the deposit is forfeited.
 - If the booking is for a period where payment in full is required (included but not limited to peak period bookings) and the cancellation is made less than 30 nights prior to your arrival, then the balance of the account is also forfeited.
- Once full payment has been made you are committed to the stay duration and the number of people you have paid for. If you need to add additional guests during your stay, please advise reception.
- No credit or refund will be given should you choose to make an early departure.
- In cases where money is held in credit it must be used within 12 months from the date of cancellation of your original booking. Credit will be forfeited after 12 months
- Payment surcharges apply to bookings made with credit cards.

Re-booking for Summer School Holidays and Easter

- A re-booking form will be provided on check-in. Please complete this form and return it to Reception by the deadline indicated on the form.
- The Summer School Holidays and Easter period will open up for general bookings two weeks after the rebooking deadline indicated on the form.